

### **Animal Services Division**

In the past year, Animal Services initiated a volunteer program. Volunteers maintain the Pet Finder web site and counsel potential adopters. We also sponsored Tag Day, a community event which resulted in outstanding public participation. This event will be held again next year, along with other programs, to promote services and education. Animal Services continues to provide a strong education program through SGTV, school programs, shelter tours, the web site and most notably, "Michael the Whippet" was inducted into the Florida Animal Health Foundation Hall of Fame as "Education Dog of the Year".

The Division plans a number of new programs next year. All adopted animals will be transported to veterinarians for sterilization prior to release to new owners. This effort will achieve a 100% sterilization compliance rate. There will be a "New Pet Owner" class and a program to place homeless animals with senior and disabled citizens at a reduced fee.

### **Emergency Management Division**

Through Grant funds, we have provided window and door wind protection for eight of the eleven public school shelters, two of which are utilized for special needs citizens. We now have a capacity of 9,000 shelter spaces. Based on State funding, completion of the last three will be in this fiscal year and will increase our capacity to 11,000. We have also purchased two generators and two trailers for the special needs shelters. The Business Emergency Response Team (BERT) program has expanded and has provided training for Seminole Community College, the State Attorney's Office, and private businesses within the County.

### **Emergency Communications/E-911**

Emergency 911 calls for assistance continue to increase by an average of 8% per year. The 911 call volume has increased consistently over the last six years.

Calls from citizens who use wireless telephone devices account for approximately 45% of the calls received in the Emergency Communications Center. It is anticipated that this figure will continue to increase as our population grows. The Division has assumed responsibility for maintaining the County Street Centerline File for a complete mapping system for emergency services. A cooperative effort to update the Street Centerline File, including all fire departments in Seminole County, the Countywide Addressing Committee, the County Addressing Office, and the GIS Division, is near completion.

### **EMS/Fire/Rescue**

This past year, the Altamonte Springs Fire Department was successfully merged into the Seminole County EMS/Fire/Rescue Division and the City of Oviedo joined First Response, which completed the inclusion of all Seminole County municipalities into the system.

The Division was the recipient of a number of grants that enhanced our capability to respond to a wide variety of emergencies. Included were funds for hazardous material mitigation, terrorism response and mass casualty medical response. The Division is also part of a three party Consortium (along with Orange County and Orlando) that is developing a federally funded Urban Search and Rescue Team for the Central Florida area. In the coming year, the Division will conduct further training to insure that personnel are fully prepared to respond to acts of terrorism, continue our emergency medical transport service, which will generate an estimated \$2.5 million in funds to offset the cost of our operation, construct a new fire station in the Forest City area, and will add a tanker to our fleet to ensure adequate water supply for all fire alarms. Fire Chief Terry Schenk was selected by the Florida Fire Chief's Association as Fire Chief of the Year.